

President's report

On behalf of the Board of Directors of Gladesville RSL Community Club I have the pleasure of presenting the 52nd Annual and financial report for the year ending 31st December 2023.

The report will be submitted at the Annual general meeting scheduled to be held on Sunday 30th June commencing at 11am.

Allow me to open my report with commending our new CEO David Walsh for leading our club during the past 7 months in an exemplary and effective manner. The board and management's continued focus on innovation and adaptability have equipped them both with inclusive understanding of the fluctuating commercial dynamics, and enabled them to use tools and exercise the essential mindset needed to excel in today's competitive marketplace.

In keeping with our driven advantage and better understanding of the ever-evolving hospitality industry our directors and management personnel have jointly completed a comprehensive strategy framework module uniquely designed to our business in order to leverage our organizational strengths.

In line with our commitment to create a financially secure club the board is pleased that the Western crescent development is well under way, the milestone of which would be second to none in the history of our club.

Last year's exciting launch of our new restaurant, continues to attract a steady stream of customers eager to experience our culinary offerings, which in turn, have further reinforced our culture of food.

Staged renovation and modernization of the club has never looked more promising. Completed with a superior standard of finish both ground and the first floor, provided the board with a much-needed reprieve to assess the upgrade of the facilities on the second floor.

In its existing composition second floor is adept for accommodating a vast array of functions ranging from corporate seminars to larger meeting, the likes of birthdays and activity classes. Our membership base and associated sports and community groups have all contributed immensely in the successes of the latter enterprise which I just take the opportunity to extend my expression of gratitude to.

Through the club grants program, we have made significant cash and in-kind contributions to community development, support programs, sports groups and events.

Gladesville RSL club has always been a strong supporter of Gladesville RSL Sub – Branch.

As the president of this historical constituent of our organization it would be remiss of me not to bestow a mention to our sub branch members who continue to contribute many hours of their time on behalf of our veterans. Jim Tyson, women's Auxiliary coordinator Enid Haslop, Ian Stevenson and myself hereby join together in honoring the memories of our valued passing colleague and Gladesville RSL Sub – Branch Secretary Peter Astridge OAM back in February.

Peters' legacy and the significance of his presence would always be prominent, remembered and continued.

Gladesville RSL Sub – Branch executive arm for veteran's services have always remained faithful to its core duties of hospital visits, welfare checks, funeral attendance and the likes, as per discretion of NSW RSL head office.

we are looking forward to the unremitting alignment of our shared goals for the short- and long-term future of our club, the combination of which grounded on the members understanding and passion for this community business model, would, indeed guarantee our bright future.

As I am nearing towards the conclusion of this report, I want to express my heartfelt gratitude to each and every member of our wonderful team at Gladesville RSL, to our frontline and operational staff that provide a wide array of services for members and visitors, to our small administration team HA and Lia, and finally to our versatile member of the team Hamid that continues to accede to the unforeseen challenges as they arise besides undertaking his dedicated duties. Thank you all!

Earlier last, I would take this opportunity to acknowledge my fellow Directors. I am fortunate to work with such a progressive and committed team that continue to foster positive relationship and strengthen team morale. Colleagues, thank you for the assistance and contributions.

Lastly, During the year regrettably, we have lost members of our community due to variety of causes. Each departure represents a unique loss, lets honor their lives with the memories of their presence and bring comfort to their families and friends that are inspired and guided by their legacy.

As I conclude my report, I extend my sincere thanks to all members for their participation and unwavering support. Your contributions have made our community stronger and your steadfast presence is appreciated.

Let's continue to stand together, uplift one another and again honor the memories of those who have departed.

Kind regards

James Bull

President